# Performance Evaluation and Asymptotics for Content Delivery Networks

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### **Disciplined Engineering of Large Scale CDNs**

- 'Content is King' [Bill Gates '96]
- Netflix + Youtube: ~50% of today's peak internet traffic
  - More than a billion hours of video per month
- Akamai: ~150,000 servers distributed over 1,200 ISPs
  - Delivers 15-30% of all Web traffic, reaching up to 15 TB/s
- Providing better user-perceived performance (download time) at low operating cost is a key problem
- Our Goal: Provide robust models to enable large scale system design, and performance analysis + optimization

## Selected Related Work

#### Large Scale Performance Modeling applicable to CDNs:

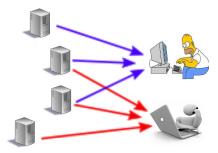
- Is routing request to the/a least loaded server enough? [Vvedenskaya et al.'96; Mitzenmacher '96; Bramson et al.'12]
- If we defer service decision until servers become available, how should the number of copies scale? [Tsitsiklis & Xu '13]
- How should content be replicated/dynamically cached to reduce traffic to centralized back-up? [Leconte et al.'14, Moharir et al.'14]

#### Other metrics:

- Reliability, e.g., [Cidon et al.'13] show randomized content placement is not always optimal
- Reducing energy costs, e.g., by leveraging energy storage [Palasamudram '12], etc.

#### The Question

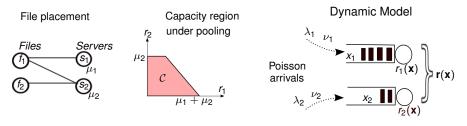
What is the impact on user performance in a large scale system if a subset of servers work together, as a pooled resource, to serve individual download requests?



Two key elements:

- 1. Parallel downloads of customer files
- 2. Coupling across servers

# System Model: Simple Example



One queue for each file type

Network state  $\mathbf{x} = (x_1, x_2)$ 

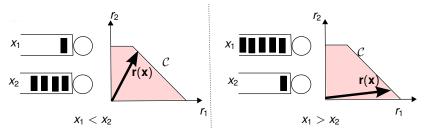
#### Service:

1. rate  $r_i(\mathbf{x})$  for  $i^{\text{th}}$  queue

– state dependent  $\mathbf{r}(\mathbf{x}) \in \mathcal{C} \subset \mathbb{R}^2_+$  for each state  $\mathbf{x}$ 

- 2. PS discipline within a queue
- 3. Service requirements: i.i.d. with mean  $\nu_i$  for file *i*

#### **Dynamic Resource Allocation & Fairness**



- Ideally, r(x) assigns more rate to bigger queues, i.e., to file types with more requests
- e.g., Max-min, Proportional, α-fair, Balanced fair
- We use Balanced fair because it is close to Proportional fair & tractable
   [e.g., Bonald & Proutiere '03, Massoulié '07, Joseph & de Veciana '11]

#### What is Balanced Fairness?



$$r(\mathbf{x}) = \mu$$

$$\pi(\mathbf{x}) = \rho^{x}(1-\rho)$$

insensitive to service requirement distribution

For some function  $\Phi(.) : \mathbb{Z}^2_+ \to \mathbb{R}_+,$  $r_i(\mathbf{x}) = \frac{\Phi(\mathbf{x} - \mathbf{e}_i)}{\Phi(\mathbf{x})}$ 

$$\pi(\mathbf{x}) = \Phi(\mathbf{x}) \rho_1^{x_1} \rho_2^{x_2} (G(\rho_1, \rho_2))^{-1}$$

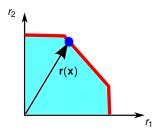
insensitive to service requirement distribution

#### What is Balanced Fairness?

Balanced fair rate allocation is <u>the</u> choice for Φ(.) such that

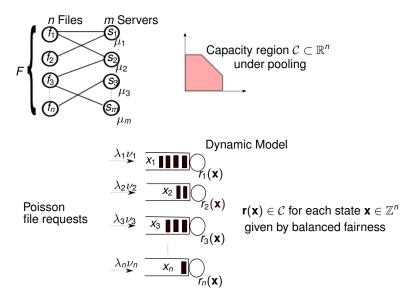
$$\forall \mathbf{x}, \ \mathbf{r}(\mathbf{x}) = (r_1(\mathbf{x}), r_2(\mathbf{x})) = \left(\frac{\Phi(\mathbf{x} - \mathbf{e}_1)}{\Phi(\mathbf{x})}, \frac{\Phi(\mathbf{x} - \mathbf{e}_2)}{\Phi(\mathbf{x})}\right)$$

and is on the boundary of C.



Similarly, generalizes to n dimensions

#### Content Delivery System Model: General



#### Structural Result: Polymatroid Capacity Region

**Theorem** For a given file placement, the capacity region C is a **polymatroid** with **rank function**  $\mu(.)$ .

• **Rank function:**  $\mu : 2^F \to \mathbb{R}_+$ , where  $\mu(A) :=$  sum capacity for servers that can serve any file in set *A* 

• 
$$C = \{\mathbf{r} \ge \mathbf{0} : \sum_{i \in A} r_i \le \mu(A), \forall A \subset F\}$$

•  $\mu(.)$  is submodular, i.e.,  $\mu(A) + \mu(B) \ge \mu(A \cup B) + \mu(A \cap B)$ 

# Performance Result: Expression for Mean Delay for Serving File Requests

**Theorem** Given capacity region C with rank function  $\mu(.)$ , and  $\rho = (\rho_i : \rho_i = \lambda_i \nu_i, i \in F)$ , the mean delay for file  $f_i$  is:

$$\mathsf{E}\left[ \mathsf{D}_{i}
ight] =rac{
u_{i}rac{\partial}{\partial
ho_{i}}\mathsf{G}(oldsymbol{
ho})}{\mathsf{G}(oldsymbol{
ho})}$$

• where 
$$G(
ho) = \sum_{A \subset F} G_A(
ho),$$

• and where  $G_{\emptyset}(\rho) = 1$ , and  $G_A(\rho)$  can be computed recursively as  $G_A(\rho) = \frac{\sum_{i \in A} \rho_i G_{A \setminus \{i\}}(\rho)}{\mu(A) - \sum_{j \in A} \rho_j}$ .

# Complexity of Expression for Mean Delay

- Bad news: μ(.) has exponential complexity in n, so mean delay is hard to compute
- Good news: If  $\mu(.)$  is symmetric, then complexity is linear in n
- Better news: Some asymmetric large systems can be asymptotically approximated by that of a symmetric system
  - We now use this idea to analyze practically relevant large scale systems!

Large-Scale CDN Asymptotic Regime and Randomized File Placement

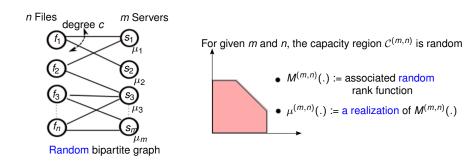
- Large number of server:  $m \to \infty$
- Larger number of files:  $n \to \infty$  faster than m
- Fixed number of copies for each file: c
  - Stored at random across servers

## Load & Capacity: Homogeneity, Scaling and Stability

Homogeneity of Load and Scaling:

- Arrival rate for each file:  $\lambda^{(m,n)} = \frac{\lambda m}{n}$  for some constant  $\lambda$
- Arrival rate per server: λ
- Mean service requirements for requests of each file: ν
- Load per server:  $\rho = \lambda \nu$ , a constant.
- Homogeneity of Capacity and Stability:
  - Let  $\mu_i = \xi$  for each server *i*
  - Let  $\rho < \xi$  for stability.

# RPBF Systems: <u>R</u>andomized <u>P</u>lacement and <u>B</u>alanced <u>F</u>airness



Given a realization of the Randomized Placement, we study the performance under Balanced Fair rate allocation

### Approximation via 'Averaged' Capacity

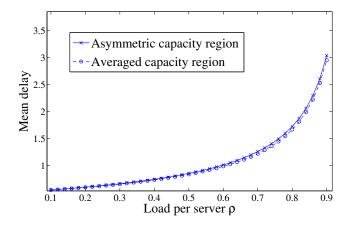
In a randomized file placement, the averaged rank function

 *µ*<sup>(m,n)</sup>(A) := E[M<sup>(m,n)</sup>(A)] for all A ⊂ F,

is symmetric!

Goodness of Approximation via 'Averaged' Capacity

$$m = 4, n \rightarrow \infty, c = 2, and \xi = 1$$



# Mean Delay of RPBF Systems: Asymptotics via 'Averaged' Capacity

#### Theorem

For the 'averaged' capacity region with rank function  $\bar{\mu}(.)$ , under load homogeneity, scaling and stability assumptions, the expected delay satisfies:

$$\lim_{m\to\infty}\lim_{n\to\infty}E[D^{(m,n)}]=\frac{1}{\lambda c}\log\left(\frac{1}{1-\rho/\xi}\right)$$

• Compare this with standard M/GI/1 PS queue where

$$E[D] \propto rac{1}{1-
ho/\xi}$$

- In M/GI/1, total service rate across jobs is fixed
- In RPBF systems, effective service rate increases with more jobs!

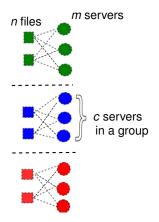
## Performance Evaluation: Key factors

#### 1. Parallel downloads from servers

- Abstracted in capacity region  $C^{(m,n)}$
- 2. Coupling across servers
  - Randomized placement  $\implies$  overlapping pools of servers

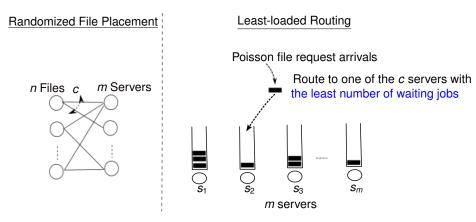
Claim: BF over  $C^{(m,n)}$  nicely exploits both for load balancing across servers!

# Baseline Policy 1: Fixed Pools and Parallel Downloads



- Pro: Parallel download from servers
- Con: Non-overlapping pools  $\implies$  No load balancing

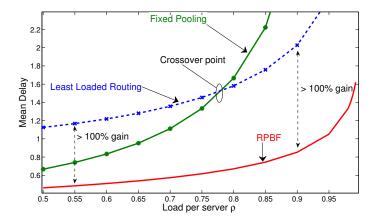
# Baseline Policy 2: Random Placement and Least-loaded Routing



- Pro: Good load balancing across servers
- Con: No parallel downloads from multiple servers

#### Performance Comparison

- $c = 3, \xi = 1, \nu = 1$
- $n \to \infty$  and then  $m \to \infty$
- Each policy is stable for ρ < 1</li>



# Summary

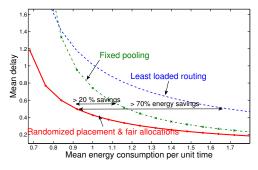
- Parallel service sharing gives substantial performance improvements across loads, e.g., even over least loaded routing
   (Multipath TCP; P2P content delivery ~)
- · Back of the envelope performance estimates

• e.g., 
$$E[D] \propto rac{1}{c}$$
, and  $E[D] \propto \log\left(rac{1}{1-
ho/\xi}
ight)$ 

- Enabled evaluation of Performance-Reliability-Energy tradeoffs in engineering CDNs
  - e.g., can limit overlapping of pools for reliability at cost of performance

# **Energy-Delay Tradeoffs**

- Power consumption model: f(ξ) = ξ<sup>2</sup> when service rate ξ
   [Wierman et al. '12].
- Speed scaling policy: Turn server off when idle, turn on with service rate ξ when busy.
- Increasing  $\xi$  trades off energy for performance.



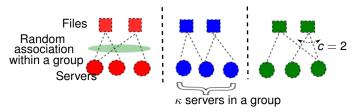
Energy-delay tradeoff with varying server speed  $\xi$ .  $\rho = 0.8$ ,  $\nu = 1$ , and c = 3.

#### **Reliability Against Correlated Failures**

- Consider large scale correlated failures: e.g., about 1% of servers can fail after power outage
- All the *c* copies of some files may be lost
- Recovering from cold storage may incur high fixed costs, less affected by number of files lost [Cidon et al.'13]
- Goal: keep probability of a file loss (Ploss) low

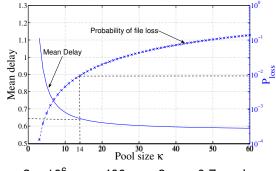
# Strategy For Better Reliability

- File placement policy [Cidon et al.'13]:
  - Partition set of servers into *m*/κ pools of size κ
  - Partition set of files into *m*/κ groups
  - Random file-server association within a group
- Keep κ small for lower P<sub>loss</sub>



## Performance Reliability Tradeoff

• Upon power outage, say with probability 0.01 a server fails.

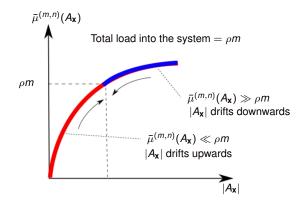


 $\blacksquare$   $n = 2 \times 10^{6}$ , m = 400, c = 3,  $\rho = 0.7$ , and  $\nu = 1$ .

- At κ = 14, mean delay is 12% greater than the minimum value, while P<sub>loss</sub> is less than 1%.
- Decreasing κ can further lower P<sub>loss</sub> but at the cost of a significant increase in mean delay.

# Key Idea behind Asymptotic Result

 In our asymptotic regime, one gets concentration of measure on states x such that μ
<sup>(m,n)</sup>(A<sub>x</sub>) ≈ ρm



Proof a bit technical, uses the exact mean delay expression

## More Detailed Intuition for Asymptotic Expression

- In the limiting regime, the invariant distribution concentrates on states x such that μ<sup>(m,n)</sup>(A<sub>x</sub>) ≈ ρm
  - If μ
    <sup>(m,n)</sup>(A) ≪ ρm or μ
    <sup>(m,n)</sup>(A) ≫ ρm, system quickly drifts towards equilibrated states
  - Actual proof quite technical, uses the exact mean delay expression

• Recall:  
$$\bar{\mu}^{(m,n)}(A) = \xi m(1 - (1 - c/m)^{|A|}) \approx \xi m (1 - e^{-c|A|/m})$$

• 
$$\bar{\mu}^{(m,n)}(A_x) \approx \rho m$$
 when  $|A_x| \approx \frac{m}{c} \log\left(\frac{1}{1-\rho/\xi}\right)$ 

• As 
$$n \to \infty$$
,  $\sum_i x_i \approx |A_x|$  w.h.p.

• By Little's Law, 
$$E[D^{(m,n)}] \approx rac{1}{\lambda c} \log\left(rac{1}{1-
ho/\xi}
ight)$$

#### **Balanced Fairness: Defintion**

$$r_i(\mathbf{x}) = rac{\Phi(\mathbf{x} - \mathbf{e}_i)}{\Phi(\mathbf{x})}$$
  $i = 1, 2$ 

- Balanced fair rate allocation is <u>the</u> choice of  $\Phi(.)$  such that  $\forall \mathbf{x}, \mathbf{r}(\mathbf{x}) = (r_1(\mathbf{x}), r_2(\mathbf{x}))$  is on the boundary of C.
- Formally, set  $\Phi(\mathbf{0}) = 1$ ,  $\Phi(\mathbf{x}) = 0$ ,  $\forall \mathbf{x}$  s.t.  $x_i < 0$  for some *i*, otherwise, set: