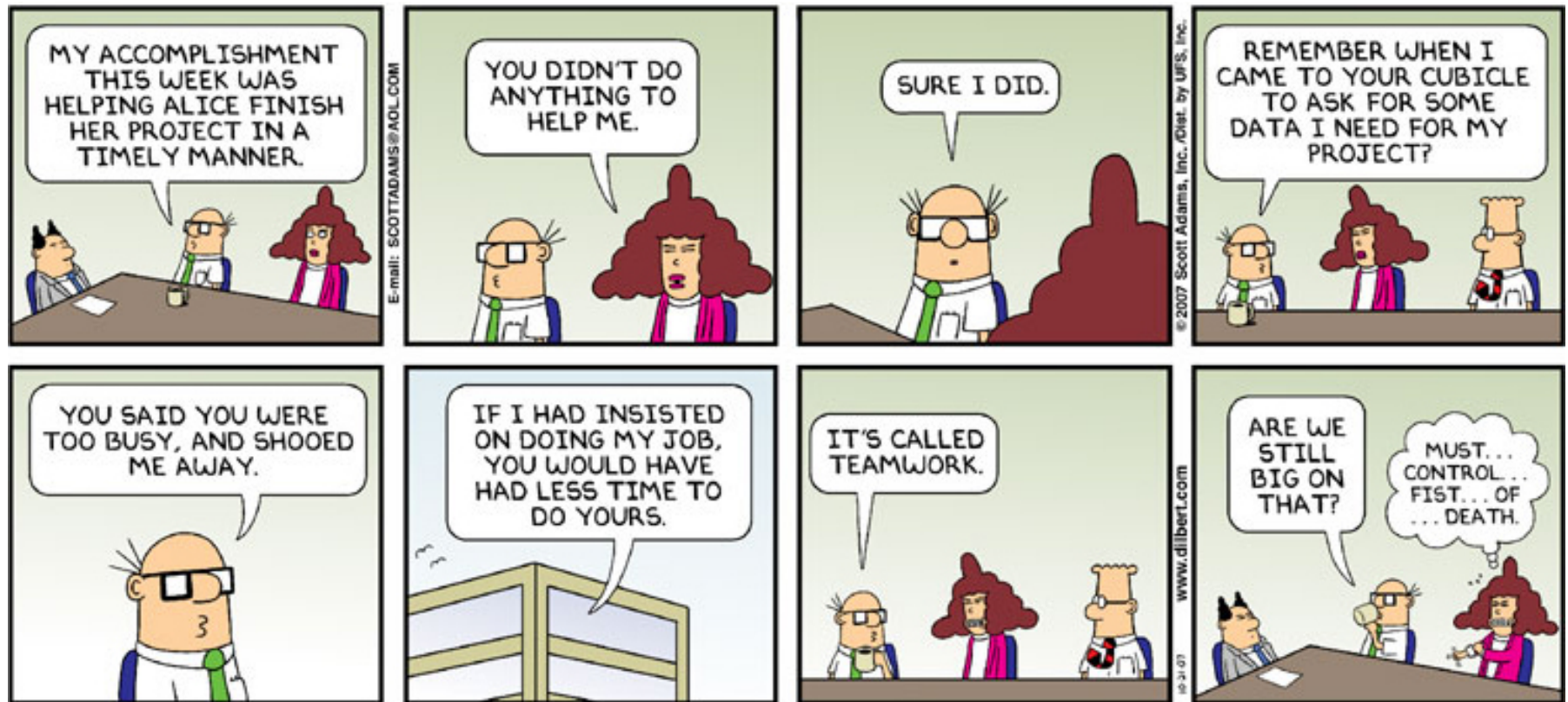


Teamwork According to Dilbert



I Teamwork

⇒ Geographically separated teamwork

- ⇒ What were considered to be the success factors for the testing team?
- ⇒ What are the theoretical factors in team formation?
- ⇒ What are the practical factors in forming a successful team?
- ⇒ What were contributing factors?
 - Managerial strategies
 - How did they make things better for themselves?
- ⇒ What counts as geographically separated development (GSD)?
- ⇒ What are the reasons for GSD?
- ⇒ What problems does GSD have? How are they different from local development?

II Coordinating Teams

⇒ Tom Allen's view

- ↳ What are the conflicting goals organizations must confront?
- ↳ What are the two types of organizations?
- ↳ What are their characteristics?

⇒ Lucent experience with GSD

- ↳ What are the four organizational bases for GSD?
- ↳ For each approach to coordinating teams
 - What is their focus?
 - What are the benefits?
 - What are the problems?
 - What are the coordination needs?
- ↳ What are general problems encountered?
- ↳ Thought question: why are studies like this important?

III Models of SDEs

- ⇒ What is the Perry/Kaiser model
 - ↳ What are the primary issues for each element in the model?
 - ↳ What are the benefits relative to each element?
 - ↳ What are some of the main alternatives for each element?
- ⇒ What are the 4 classes of SDEs discussed
- ⇒ For each class
 - ↳ What is the specific model for that class?
 - ↳ What is the primary issue?
 - ↳ Which element is dominant?
 - ↳ What are some examples of this class?
- ⇒ What are the contributions of this model?

A Common Syndrome in Business/Academia

- ⇒ Punish the competent
- ⇒ Reward the incompetent
- ⇒ Promote the uninvolved (cartoon off just a bit here)

