

Process Improvement According to Dilbert



I - PROCESS M & E

⇒ SW Faults

- ↪ What is the experimental context for this paper?
- ↪ What were the limits on the SW faults study?
- ↪ What were the research questions for phase 1 of the SW fault study?
- ↪ What were the phase 1 results?
- ↪ What were the research questions for phase 2?
- ↪ What does Chi-Square analysis provide? What were the results of the analysis?
- ↪ What were the results of phase 2?

II - Process M & E

⇒ Time Studies

- ↪ What is the research context for this paper?
- ↪ What were the research questions for phase 1?
- ↪ What was the experimental design?
- ↪ What were the phase 1 results?
- ↪ What were the research questions for phase 2?
- ↪ What was the experimental design?
- ↪ What were the phase 2 results? How were they the same as or different from phase 1?
- ↪ What were the research questions for phase 3?
- ↪ What was the experimental design?
- ↪ What were the phase 3 results? How were they the same as or different from phase 2? Phase 1?

III - Process M & E

⇒ Small Company M & E

- ↳ Why is this important?
- ↳ What is the SEA? What services does it provide?
- ↳ What is SPI? What is its purpose?
- ↳ What are "best practices"?
- ↳ What is RAPID? What are its capability levels?
- ↳ What are the processes covered by RAPID assessments?
- ↳ What are the success factors drawn from the 4 case studies?
- ↳ What is the key barrier?